



Harrow and Hillingdon service newsletter - March 2021

Welcome to our Harrow and Hillingdon service newsletter!**Back to School**

Schools reopened fully on 8th March and OpCare has been busy providing support to make sure everyone can get back to learning and meeting friends. Working with 8 schools across Harrow and Hillingdon we will provide one clinic per term to ensure all wheelchair users are reviewed at school to minimise disruption to the patient, parents and learning time.

**Preventative Planned Maintenance (PPMs)**

All powered wheelchairs should be checked over at least once every 12 months. We will contact you if you are due a PPM but please feel free to contact us if you would think you are due a maintenance visit. Please call the office on **020 8427 2881** and select **Option 2**.

Do you have equipment no longer being used?

We are always happy to collect wheelchairs which are no longer being used. Most chairs can be recycled and put back into service for other patients. If you know of wheelchairs which can be collected please call us to arrange a collection.

**Did you know?**

If you have a child who is 6 years or under and has active equipment from us, then please contact us if you have not been done already for your six monthly review.

Tell us what's important to you

We continue to hold virtual quarterly service user forum meetings. If you wish to participate please We would love to hear from you!

Please contact Shaban Siddik, Operations Manager, on shaban.siddik@opcare.co.uk

How can we do better?

If you think we could improve any aspect of your care, please do tell us - so we can make our service even better for the future.

You can contact us on harrowhillington.wheelchairs@nhs.net or email our complaints team on complaints@ability-matters.com

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