

Harrow and Hillingdon service newsletter - December 2020

Welcome to our Harrow and Hillingdon service newsletter!**OpCare awarded new contract**

OpCare is delighted to announce that we have been awarded a new contract to continue providing a wheelchair service to users in Harrow & Hillingdon until 2025!

We love what we do and we hope we can show this through our continued services - your feedback is vital and we would really welcome your feedback.

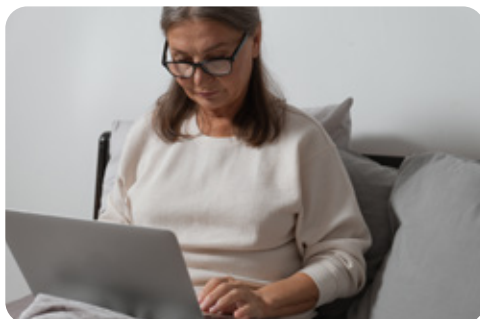
**Wheelchair repairs**

Listening to our service users we know repairs can have a huge impact on their lives.

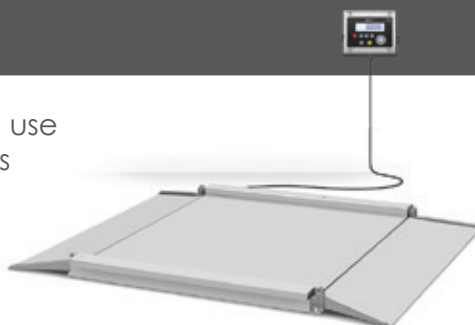
If you need a repair you can contact us **020 8427 2441** (select Option 2) or you can email us at **harrowhillington.wheelchairs@opcare.co.uk**

Do you need a wheelchair review?

If you already have a wheelchair and would like to be assessed to ensure it still meets your needs, you can make a self-referral by visiting **www.opcare.co.uk/nhs-clinic-locations/harrow-hillingdon** and filling in the self-referral form.

**Did you know?**

Need to know your weight? You can use a weighing scale for wheelchair users at Hillingdon Leisure Centre. Please call **0345 130 7324** to find out more.

**Tell us what's important to you**

We continue to hold virtual quarterly service user forum meetings. If you wish to participate please We would love to hear from you!

Please contact Shaban Siddik, Operations Manager, on **shaban.siddik@opcare.co.uk**

How can we do better?

If you think we could improve any aspect of your care, please do tell us - so we can make our service even better for the future.

You can contact us on **harrowhillington.wheelchairs@nhs.net** or email our complaints team on **complaints@ability-matters.com**

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